

ESDC/Service Canada - Programs and Services

Work-Sharing

- Work-Sharing is an adjustment program designed to help employers and workers avoid layoffs when there is a temporary reduction in the normal level of business activity that is beyond the control of the employer.
- Work-Sharing provides income support to workers eligible for Employment Insurance benefits who work a temporarily reduced work week.

[More information on Work-Sharing](https://www.canada.ca/en/employment-social-development/services/work-sharing.html)

<https://www.canada.ca/en/employment-social-development/services/work-sharing.html>

[*New - Covid-19: Temporary special measures for the downturn in business due to COVID-19 and for the forestry and steel and aluminum sector](https://www.canada.ca/en/employment-social-development/services/work-sharing/temporary-measures-forestry-sector.html)

<https://www.canada.ca/en/employment-social-development/services/work-sharing/temporary-measures-forestry-sector.html>

Job Bank

- Workers can explore careers and labour market trends, subscribe to e-mail alerts, and sign up for Job Match.

[Job Bank](https://www.jobbank.gc.ca/home)

<https://www.jobbank.gc.ca/home>

Indigenous Skills and Employment Training (ISET)

- The ISET program provides funding to Indigenous service delivery organizations that design and deliver job training services to First Nations, Inuit, Métis and urban/non affiliated Indigenous people in their communities. Indigenous service delivery organizations can be found across Canada.

[Learn more about ISET](https://www.canada.ca/en/employment-social-development/programs/indigenous-skills-employment-training.html)

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Skills Partnership Fund (SPF)

- As a complement to the Indigenous Skills & Employment Training Program, the Skills and Partnership Fund (SPF) is a demand-driven, partnership-based program that supports government priorities through strategic partnerships. The program funds projects that contribute to the skills development and training-to-employment of Indigenous workers towards long-term, meaningful employment.

[Skills and Partnership Fund](#)

<https://www.canada.ca/en/employment-social-development/programs/skills-partnership.html>

Labour Market Information

- Labour Market Information (LMI) will help affected workers find information about occupations and labour market trends and outlooks in their local area, including skills and jobs in demand.

<https://www.jobbank.gc.ca/explorecareers>

<https://www.jobbank.gc.ca/trend-analysis>

Work Force Reduction Program

- Work Force Reduction Program is available when employers have to reduce the overall number of employees, and employees who agree to leave their jobs will qualify for benefits. This will preserve jobs for their co-workers.

[Workforce Reduction Program](#)

<https://www.canada.ca/en/employment-social-development/programs/ei/ei-list/ei-employers-workforce-reduction.html>

Records of Employment on the Web

- Employers can create, submit, and print Record of Employment forms via the internet. This will allow Service Canada to process claims for benefits quickly and get employees paid as soon as possible.

[Web ROE](#)

<https://www.canada.ca/en/employment-social-development/programs/ei/ei-list/ei-roe/access-roe.html>

Employment Insurance Benefits

- Part I Benefits - Provides temporary income support to unemployed Canadians while they look for work or upgrade their skills
- Part II Benefits – Provincial employment and support measures that provide temporary income support while unemployed Canadians are attending approved training/apprenticeship programs

[Applying for Employment Insurance](#)

<https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit/apply.html>

[*New - Covid-19: Coronavirus disease \(COVID-19\) – Benefits and services](#)

<https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html>

Wage Earner Protection Program

- Provides for the payment of outstanding eligible wages to individuals whose employer is bankrupt or subject to receivership
[Wage Earner Protection Program
https://www.canada.ca/en/employment-social-development/services/wage-earner-protection.html](https://www.canada.ca/en/employment-social-development/services/wage-earner-protection.html)

Canada Pension Plan Benefits and Guaranteed Income Supplement

- Almost all individuals who work in Canada contribute to the Canada Pension Plan (CPP). The CPP provides pensions and benefits to contributors who may be ready to retire in a layoff situation.
[Pensions and retirement
https://www.canada.ca/en/services/finance/pensions.html](https://www.canada.ca/en/services/finance/pensions.html)

Canada Revenue Agency

***New - Covid-19:**

- The recently announced Emergency Care Benefit and Emergency Support Benefit will be delivered by the Canada Revenue agency starting in April 2020.
[Helping Canadians with the economic impact of the COVID-19 Pandemic
https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update.html](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update.html)

Provincial Programs and Services

- Provincial governments offer specific employment benefits and support measures which complement federal programs.
[Labour Market Development Agreements
https://www.canada.ca/en/employment-social-development/programs/training-agreements/lmda.html](https://www.canada.ca/en/employment-social-development/programs/training-agreements/lmda.html)